

RIVASHIELD

1. The guarantor gives a guarantee for the product sold by him.
2. The warranty covers the foil for a specified period of time for individual models.
3. The product warranty is valid upon presentation of the proof of payment for the service and product registration on the rivashield.com website
4. The warranty covers the repair or replacement of the foil on the entire element if:
 - The foil detaches itself from the surface and it is not caused by incorrect application of the foil
 - The foil detaches itself from the surface and it is not caused by incorrect preparation of the car body for wrapping
 - The foil turned yellow from UV radiation
 - The foil cracked from low temperatures
 - The film is delaminating
5. The defective element of the foil will be replaced no later than 30 days from reporting the defect to the Guarantor

6. The warranty does not cover damage to the foil resulting from:

- parking scratches
- collision
- bumps
- any type of accident
- beats
- actions of third parties
- atmospheric conditions of exceptional intensity (e.g. hail, fire)
- improper vehicle care (e.g. polishing, using chemically strong cleaning agents outside the PH scale of 6-8
- protection of the film with unsuitable chemicals for a colorless film, e.g. natural waxes, color waxes, ceramic coatings, hydrophobic coatings not accepted by the Guarantor

The warranty does not cover damage or deformation of the film resulting from:

- as a result of car use - any scratches, cuts, tears
- as a result of damage to the paint coating, in particular as a result of previous paint jobs of damaged elements, in places of body and paint repairs, in corroded places, in places where the paint coating is smaller than 70 micrometers
- as a result of wrapping the paint on which the chemical coating was applied, such as ceramics, quartz, wax, sealant, not earlier than 3 months after application
- as a result of concealing the fact when returning the car to the wrapping service about the previous treatments referred to in the above point.

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7. The guarantor recommends washing the car in accordance with the "car washing instructions" available at www.rivashield.com
8. In the case of cars after body and paint repairs, or incorrectly painted cars, where the amount of paint is too small, there is a risk of damage to the paint coating during the application of the film, for which the guarantor is not responsible.
9. In the event that the vehicle was recoated or the paint thickness was less than 70 micrometers, the guarantor is not responsible for any damage to the paint coating during disassembly and application of the foil.
10. Warranty card duplicates are not issued
11. The guarantor may refuse the warranty if the warranty card shows traces of modifications
12. The warranty is void if the following requirements are not complied with:
 - After completing the installation of the foil in the winter, where the temperatures are less than 5 degrees Celsius, the vehicles should stay in the studio for 24 hours, ensuring proper evaporation of moisture from under the foil.
 - In the case of washing the vehicle with pressure washer, it is forbidden to place and wash at a distance of less than 60 cm from the foil or the edge of the foil - it may cut or tear the foil off the paint.
13. The replacement of the film is due only if, in the opinion of the guarantor, its repair is not possible
14. A warranty repair extends the warranty only for an element of the newly replaced foil
15. The warranty does not pass to the next user of the car after sale, unless the guarantor has been informed about it, and the new user has read all the Warrantor's comments on car care after the service of wrapping and the warranty conditions in this document.
16. The warranty is valid in the country where the foil application service was performed
17. In matters not covered by the warranty conditions of this document, the relevant provisions of the Civil Code and other laws protecting consumer rights shall apply.
18. The warranty for wrapping the vehicle with foil does not exclude or suspend the rights resulting from the non-compliance of the goods with the contract.
At the same time, regardless of the provisions contained in this Warranty Card, the Vehicle Owner is entitled to legal protection resulting from the warranty for physical and legal defects.

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19. In case of warranty replacement the guarantor will not cover any additional cost besides providing new material
20. Guarantor has no liability or obligations with respect to product that has been subjected to improper storage or where product has been modified, damaged, misused, subject to accident, neglected or otherwise mishandled or improperly processed.
21. Warranty does not cover any other situations than those explained in pt.4
22. Warranty does not cover material applied to surfaces other than car/motorcycle paint eg. plastic, glass, wood or on boats or aircraft and any other surface where glue effectiveness can be compromised or there is excessive amount of wear
23. Warranty does not cover film applied to elements such as but not limited to internal car door sills because there is a high risk of glue not sticking properly due to various bends in surface.
24. Warranty does not cover elements on which the material was stretched more than 10% (eg. 100cm piece stretched to over 110cm)
25. Warranty on matte wrap does not apply if wax or polish is used on top